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## *Public Utility Commission of Texas*

VIA ECFS

January 24, 2013

Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street  
Washington, D.C. 20554

Re: Lifeline and Link up Reform and Modernization, WC Docket No. 11-42; Lifeline and Linkup, WC Docket No. 03-109; Federal-State Joint Board on Universal Fund, WC Docket No. 96-45; Advancing Broadband Availability Through Digital Literacy Training, WC Docket No. 12-23

Dear Ms. Dortch:

On Tuesday, January 22, 2013, Jay Stone and Jim Albright of the Public Utility Commission of Texas (PUCT) and Eric Seguin, Jean Snopkowski, Mike Maciej and Mike Quinn of Solix (Low Income Discount Administrator or "LIDA"), had a telephone conversation with Jonathan Lechter of the Telecommunications Access Policy Division. We discussed the Texas Petition to opt out of the national database filed on September 13, 2012, and the Amendment filed on November 16, 2012.

We discussed the following aspects of the Texas Petition and Amendment:

1. I.D. Verification and CASS Address Standardization - The PUCT communicated that these process enhancements will be operational in February 2013, as detailed in the PUCT's Amendment.
2. Bad Addresses on the Texas Health and Human Services (HHSC) Program Database – The PUCT and LIDA communicated that the situations are rare due to the HHSC screening process, but when a bad address is identified, we research and have the address corrected in the participant's record with the HHSC. Currently, LIDA or Jay Stone are the only requestors authorized by HHSC to have an HHSC program participant's record updated. The PUCT has not needed to correct any HHSC addresses since September 2012.
3. Texas Portal – The PUCT communicated that the portal is functioning effectively. Further, the use of application programming interface (API) capabilities to allow for machine-to-machine connectivity is being analyzed and will be implemented in 2013.
4. Duplicative Support Screening – The Texas Lifeline process incorporates the analysis and matching of over 12 million records per month between the HHSC program data, the self-enrollment database, and the records from the ETCs. The PUCT and LIDA communicated that the duplicative screening process is working. In July, August and September, the cumulative number of identified duplicates was 5,500. In October, process changes were made which resulted in 70,000 duplicate matches from a total of 952,000 matches in December. As a result, the PUCT and LIDA analyzed the increase in duplicates and implemented process changes in January 2013. The results of the January screening process utilizing the refined procedures will be available during the week of January 28, 2013, and the results will be filed in the above dockets.

The Texas Lifeline administration process has been significantly enhanced and will continue to evolve to meet the FCC's requirements and expectations.

Respectfully submitted,

/s/

Jay Stone, Program Administrator

Public Utility Commission of Texas

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